



Protecting the security of our users is a constant and primary goal of DocuSend document distribution services. The increasing threat of cyber-attacks on emails sent with attachments that contain financial, personal, legal, and other sensitive information is a compelling incentive to replace our current email services with DocuLink.

DocuLink is an enhanced security email document verification service that replaces attachments by sending emails containing encrypted links to access the documents, a method commonly used by large financial institutions to enhance their security. Our users will now share that technology without having to maintain their own servers. Effective January 1, 2021, DocuLink will send your emails using this enhanced email verification process, but you are welcome to switch to DocuLink at anytime before then.

What does this mean for you as a Banyon Data Systems customer?

- Enhanced security for all documents sent electronically.
- Recipients open sensitive documents using an encrypted link.
- Customized “from” email address, subject line, and body text. As you are a valued client, we are waiving the \$75 email customization registration fee.
- Verification process provides real-time reports in your DocuSend portal of the links that haven’t been opened; you have the option to resend via email or mail via USPS.
- No hidden fees, minimum charges, or monthly subscriptions.
- \$0.07 per email sent.

To read more about DocuLink and its features and benefits, click [here](#), or watch our video [here](#).

Please let us know what email address you’d like your emails to be sent from by replying to customersupport@docusend.biz and we’ll set up your custom “from” email address. If we don’t hear from you, your emails will continue to be sent from noreply@docusend.biz, but using DocuLink. Thank you for being a valued customer.

Kind regards,

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